



PROJECT		REF		REV	ITEM CODE	
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SANITARY WARE SPECIFICATION SHEET

Item Descriptions	Stern (Israel) "D28 AISI316" Stainless steel AISI316 wall mounted sensor faucet in AC Supply with 5m wire AC 110-240 Vac 50/60Hz to 9V 0.3A IP68 waterproof switching transformers ; nominated flow rate 1.6 L/min in WELS Grade 1 ; Registration No. TN 20-0087	<p style="text-align: center;">Illustration/ Drawing</p> <p style="text-align: center;">(UK plug or wire fuse)</p>
Dimensions	220 mm Long	
Model	D28 E AISI316	
Code Number	352120	
Finish	Stainless Steel AISI316	
Supplier	Acme Sanitary Ware Co. Ltd Mr. Eric Wong/ Mr. Don Yuen	
Contact Tel/Fax	(852) 2388-7171 / (852) 2710-8012	
E-mail	acme@acmesanitary.com.hk	
Website	www.acmesanitary.com.hk	

D28 E AISI316 Ref # 352120

Touch-free wall-mounted electronic faucet. Activated by an infrared sensor. For cold or premixed water. Stainless Steel AISI316 body, other finishes available. Adjustable settings by remote control: sensor range, security time, delay in, delay out, on-off and reset to factory settings.

Application:

Wall-mounted faucet. Combines a minimalistic design with vandal resistant features. Helps washrooms stay clean and saves water. Easy installation. Long lasting even in the harshest installation sites. Ideal for shopping malls, sport facilities and entertainment centers.

Use:

The faucet will automatically activate when users place their hands in the sensor range and will stop once the users remove their hands.

- Installation:**
Wall mounted duct concealed
- Water supply:**
Cold or premixed water (1 inlet)
- Water temperature:**
Max. 70 °C
- Operating pressure:**
0.5 - 8.0 bar
- Power source:**
9V Transformer

PRODUCT AT A GLANCE

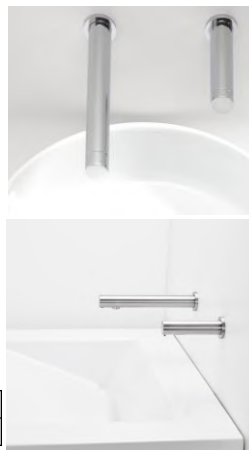
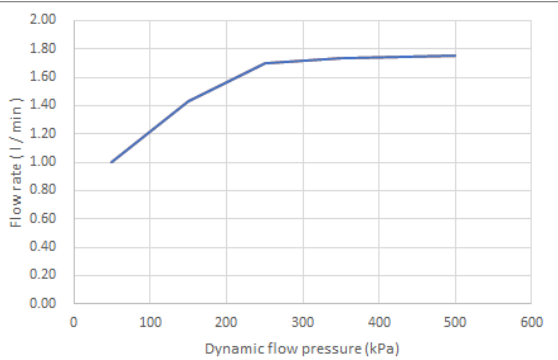
Installation	Concealed wall-mounted
Power Supply	• 9V battery • 9V Transformer
Operating pressure	0.5-8.0 bar / 7.0-116.0 PSI.
Water supply	Cold or premixed water
Water Saving Options	5 LPM / 1.32 GPM ; 1.89 LPM / 0.5 GPM
Water temperature	70°C Maximum
Security Time	90 seconds. Adjustable by remote control

ORDERING INFORMATION

MODEL	CODE	POWER
D28	352000	9V battery
D28 E	352100	9V transformer

ADDITIONAL SPECIFICATIONS

Concealed installation



Dynamic flow pressure (kPa)	50	150	250	350	500
Flow rate (l/min)	1.00	1.43	1.70	1.73	1.75

* All information of the above is for the reference only. No prior notice is made if any changes.

註冊號碼 (Registration No.):

TN 20-0087



自願參與用水效益標籤計劃 - 水龍頭
Voluntary Water Efficiency Labelling Scheme - Water Taps




茲證明

This is to certify that
ACME Sanitary Ware Company Limited

將下列水龍頭在本計劃內註冊：
has registered the following water tap under this scheme :

牌子 / Brand	:	Stern + Neoperl
型號 / Model	:	D28E AISI316 + 44.7159.0.0001
種類 / Type	:	Non-mixing
原產地 / Country or Region Origin	:	Israel (Tap) Germany (Flow Controller)

在用水效益標籤上展示的標誌 <i>Symbolic Presentation on the Water Efficiency Label</i>	:		滴水點 <i>Water droplet(s)</i>
用水效益級別 <i>Water Efficiency Grade</i>	:	1	with additional merit*
耗水量 <i>Water Consumption</i>	:	1.6	公升/分鐘 <i>litres/minute</i>

*with additional merit of "Automatic closing mechanism"

簽發日期: 30 November 2020
Date of Issue:

 水務署
Water Supplies Department



水務署署長(張業駒代行)
for Director of Water Supplies



水務署
Water Supplies Department

總行 Headquarters



告士打道七號入境事務大樓 48 樓

7 Gloucester Road, Wan Chai, Hong Kong

本署
Our ref.
來函檔號
Your ref.

3321/2023 T/J(278/2023)

電話
Tel. :
傳真
Fax : 2824 0578

27 April 2023



Approval of "STERN" Sensor Taps (General Acceptance No. C20230281)

Your E-Application [file-id: ETJ-GA-20230321-4] dated 21 March 2023 and subsequent submissions received by this department up to 30 March 2023 refer.

Having considered the test report ref. RYSH003A issued on 5 January 2023 by Ideal Test Consultants Ltd. and WRAS certificate, this Authority accepts that the fittings described below comply with, and their use when correctly installed does not contravene, the Waterworks Ordinance and Regulations.

Name of Manufacturer: Y Stern Engineering (1989) Ltd

Country of Origin: Israel

Brand: Stern

Details of Fittings: 1/2" Wall mounted sensor tap with 1 no. of flexible hose approved by UK's WRAS under ref. 2005316

Model: D28AISI316, D28EAI316

Body Markings: *Stern*

Expiry Date: 31 May 2025



This Authority hereby permits the use of the above fittings in fresh water plumbing systems subject to full adherence to Waterworks installation requirements. In particular, you are required to draw your customers' attention to the following requirement-

"A stop cock or gate valve must be installed at the upstream of the fittings for manual isolation of water supply." AND

"The main voltage operated sensor valve should comply with the electricity safety regulation for applications in bathroom, toilet etc."

A condition of this acceptance is that the fittings to be installed shall be replicas of the samples as certified by the testing agent mentioned above and without modifications. This acceptance may be withdrawn at any time if the standard of the fittings installed fails to meet that of the approved samples or if the fittings are found to be unsuitable for use in fresh water plumbing systems.

This acceptance is only applicable to the main body of the fittings, unless otherwise specified.

For the use of the fittings in any project, the General Acceptance Number of this letter must be quoted as a means of identification of acceptance of the fittings by this Authority.

Should you have any enquiries, please contact our Engineer Ms Winnie LO at tel. no. 3583 4086.

Yours faithfully,



(YAU Hau Yin)
for Director of Water Supplies

Encl.

c.c. WSD 3321/1/82] - without catalogue
 ME/MC] - with soft copy only



PROJECT		REF		REV	ITEM CODE	
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SPARE PARTS LIST

D28E AISI316
(352120)

Quantity	Part Number	Description	Cat. No.
-	-	Screws Kit	07210101
2	2	Screw	
1	4	Screw	
1	5	Screw	
1	1	Nano Sensor	08004001
-	-	Solenoid BS-Housing Kit	07231008
1	7	Solenoid valve's body	
1	8	Filter	
1	9	Nipple	
-	-	Solenoid Valve Kit	07230017
1	11	Solenoid valve	
1	10	Diaphragm	
10	10	Diaphragm	04500001
6	6	Transformer	TBC

Note: In order to locate the relevant spare part, please check the corresponding parts and part number in the drawing. Minimum order quantity will be required.

** All information of the above is for the reference only. No prior notice is made if any changes.*

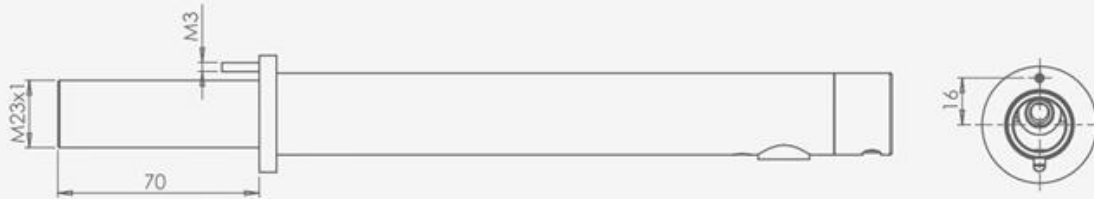


INSTALLATION

D28E

STEP 1 - INSTALLING THE FAUCET

1. Shut off the water supply
2. Drill a hole (26 to 27 mm) at the place where you want to install the faucet spout.
3. Your model includes an optional anti-rotation pin. Drill a small hole just above the previous one for the anti-rotation pin.



4. Insert the faucet and its attachments through the wall. The aerator in the faucet spout must face the washbasin.
5. Insert the anti-rotation pin into the small hole (if needed)
6. Fix the base behind the wall with the hexagonal nut and the disk.

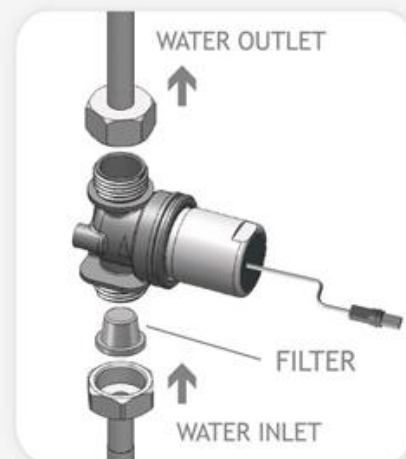
STEP 2 - CONNECTING THE WATER SUPPLY

1. Fit the flexible pipe coming from the faucet base to the solenoid valve housing.
2. Fit the water supply inlet to the inlet nipple at the solenoid valve housing.

Note: Make sure the filter is located at the solenoid inlet.

3. Connect the cable coming from the electronic unit to the solenoid valve.

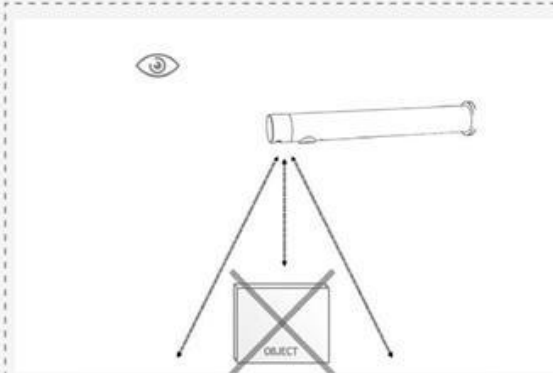
Important: The faucet was supplied with a self adjusting sensor. The ideal sensor range for the specific location will be set automatically.



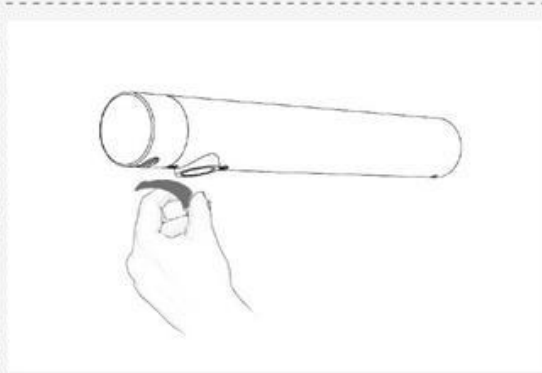


INSTALLATION

D28E



Before proceeding to step 3 check that no objects are in front of the sensor besides the washbasin.



Now, remove the protecting sticker that covers the sensor.

STEP 3 – CONNECTING THE POWER SOURCE

1. For D28: Connect the other cable coming from the electronic unit at the D28 base to the battery box.
2. For D28 E: Connect the other cable coming from the electronic unit at the D28 base to the transformer. Plug the transformer into the electricity socket.

3. After you have connected the power source (battery or transformer) wait 15 seconds in order to allow the system to set the ideal sensor range. As an indication that the self adjusting is taking place, a LED in the sensor eye will flash continuously. **The solenoid valve will be opened and closed for 1 second as an indication that the ideal sensor range was set and the product is ready for use.**



4. Turn on the central water supply. Check for leaks.
5. If the automatically adjusted sensor range is not satisfactory, please refer to the section entitled "Settings adjustment".



TROUBLESHOOTING

PROBLEM	INDICATOR	CAUSE	SOLUTION
No water is coming out of the faucet:	1. LED in the sensor does not flash once when user's hands are within the sensor's range.	1. Range is too short.	Increase the range
		2. Range is too long.	Decrease the range
		3. Unit is in "Security Mode"*	
		4. Sensor is picking up reflections from the washbasin or another object.	Eliminate the cause of reflection.
	2. LED in the sensor flashes once when user's hands are within the sensor's range.	1. Debris or scale in solenoid.	Unscrew solenoid, pull out the plunger and the spring from the solenoid and clean them. Use scale remover material if needed. When replacing the plunger, please make sure that the spring is in vertical position.
		2. The central orifice in the diaphragm is plugged or the diaphragm is torn	Clean the orifice or replace the diaphragm.
		3. The water supply pressure is higher than 8 bar.	Reduce the supply water pressure.
		4. The water supply pressure is under 8 bars and yet the pressure in the faucet's body is higher. This situation could be caused by a sudden increase in the water supply pressure that the backcheck prevents from dropping, even after water supply pressure drops under 8 bars.	Shut off the water supply and unscrew one of the flexible pipes in order to reduce the pressure that blocks the product.
Water flow from spout does not stop:	1. Sensor flashes once when user's hands are within the sensor's range.	1. Debris or scale in diaphragm	Clean the orifice or replace the diaphragm.
		2. Connectors between the electronic unit and the Dual power input box are disconnected or not connected properly	Connect the connectors properly. Refer to page 11.
	2. LED in the sensor does not flash once when user's hands are within the sensor's range.	1. Sensor is dirty or covered.	Clean or eliminate the cause of interference.
		2. Sensor is picking up reflections from the washbasin or another object.	Decrease the range or eliminate the cause of reflection.
Water flow diminished		Filter or aerator is clogged	Remove, clean, re-install the filter or aerator

* "Security Mode": If the sensor is covered for more than 90 sec. the faucet will automatically shut off water flow. To return to normal operation remove any blockage to re-establish operation.